



**Mid & East
Antrim**
Borough Council

Neil Patrick

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Mid and East Antrim Borough Council

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Dear Gradeall,

I wanted to write to you to compliment you on your latest technology, the Intelli fill system as it has been very helpful ensuring our compactors are regularly monitored, serviced, maintained and repaired.

The dedicated service and repair line which is available 7 days a week has proved to be very beneficial as our sites currently open 7 days a week and this ensures they have a point of contact even out of hours.

The other benefits which have assisted a smooth operation include;

- A built-in hour meter in the system monitors the service intervals.
- The compactor itself sends an email to staff when it is 50%, 75% & 100% full.
- Gradeall's remote access to fault find before an engineer calls to site, and a 1 hour contact response time.

I would have no problem recommending the system to any other customers.

Kind regards

Neil